

A. Policy Statement:

It is the policy of Watermark Retirement Communities, LLC (WRC) and its affiliates that visitors shall be restricted with proper precautions in place to mitigate the risk of spreading COVID-19.

B. Procedure to Determine Visitation Requirements

- I. Community will follow the Department of Public Health and CMS requirements and guidance applicable to the community. It is up to the Executive Director and Community Life Director to verify the most current requirements and guidance.

C. Procedure Applicable to All Visitation

- I. Identify visitation days and hours, and create a system for sign up process. Communicate process to residents and families. Ensure visitation can be supervised by reviewing associate schedule for availability prior to designated dates and times.
- II. All visitors will be screened, and temperature taken upon arrival per Watermark's COVID-19 Community Entrance Screening policy (WRC-RM-P171).
- III. The community will ensure the availability of a hand sanitizing station for use before and after the visit. All residents will sanitize their hands prior to building re-entry.
- IV. Both residents and visitors will wear a surgical mask or cloth face covering for the duration of the visit. Visitors may be required to supply their own face coverings and visitors will be notified about this expectation prior to the visit.
- V. Designated associate(s) will provide oversight as needed, ensuring visitors' temperatures, screening and contact information are taken and that they have sanitized their hands and they are wearing facemasks per Watermark's COVID-19 Community Entrance Screening policy (WRC-RM-P171). They should oversee any required cleaning and disinfecting of visitor areas per Watermark's Infection Control – Cleaning & Disinfecting policy (WRC-RM-P118), ensure residents' hands are sanitized prior to building re-entry and promote social distancing, during visits to protect the safety of other residents. This supervision could take place at the screening/sanitation station to enable one staff person to monitor multiple visits at one time.
- VI. No food/beverage/tobacco shall be permitted during visitation. All items brought from the outside should be left at a designated spot and go through the community's process for deliveries prior to distribution
- VII. Pets will allowed per state and local guidelines and will follow the Visiting Pet policy WRC-RM-P159.
- VIII. Surfaces in the visitation area will be sanitized according to Watermark's Infection Control – Cleaning & Disinfecting policy (WRC-RM-P118) between visits. This includes seating, tabletops and any other surfaces likely to be touched during the visit.
- IX. The visitation area will include seating for the resident and the amount of visitors your phase allows, at no less than 6-foot spacing that is visibly segregated (e.g., with yellow tape, roped off or otherwise clearly marked). If a setting chooses to install physical barriers such as Plexiglas, closer spacing may be permissible. The visitation area will be a non-smoking area.

- X. Visitors should arrive promptly and remain in their car if early until appointed time and respect visit time limits. Residents and visitors should remain in the visit area for the duration of their visit. The permitted ages of visitors will be determined by Executive Director or current state and local guidelines.
- XI. Visit duration and number of visitors per visit will be determined by the Executive Director and communicated to residents and families.
- XII. Visitors declining to adhere to the infection prevention measures identified in this policy may be removed from and denied access to the community.

C. Indoor Visitation Procedure:

- I. Indoor visitation may be allowed in any stage if the following criteria as well as the previous requirements are met:
 - a. Visitors screened via the visitor screening log.
 - b. The contact between visitor and community is minimized
 - c. Masks are worn by both resident and visitors for entire visit
 - d. Usual screening, hand sanitizing, and distancing requirements are followed
 - e. Visitation takes place in a dedicated space where enhanced cleaning takes place as defined in WRC-RM-P118.

D. Outdoor Visitation Procedure:

- I. Outdoor visitation area should be accessible without the visitor having to enter the building. To the degree possible, outdoor areas should be shaded and weather-tolerant, to allow visitation even during inclement weather. The area should be separate from the employee smoking/break area. If you do not have adequate outside covered space to provide multiple visits at one time, consider the purchase of a few collapsible pop up tents that offer an overhead cover. Once all outside venue options are exhausted, Executive Directors can work with their Managing Director and/or Task Force member to set-up appropriate indoor accommodations.

E. For Independent Living Only (if allowed by regulatory/local ordinances):

- I. Are able to have open visitation / in room visitation IF:
 - a. Adheres to core safety elements (masking, distancing, hand sanitizer, not ill).
 - b. No congregating in public areas / no “non-prescheduled” drop in use of visitation areas.
 - c. Two (2) guests per resident, screened if coming through community to get to Independent Living apartment.
 - d. No “unescorted wandering” to apartment and back out – each community determines if escort is needed or if hours are limited.
 - e. Residents may come and go at will in Independent Living following core safety elements.
 - f. No quarantine upon return / after visits.
- II. Noncompliance should be managed with re-instruction, home quarantine if warranted, then recommended relocation if unable to comply.

F. For Watermark Resources Visiting Communities:

- I. To assist you in planning your visit, please review these important guidelines:

- a. Insure visits have a clear purpose and need. Any work that can be done remotely should be and visits should be reserved for items that require on-site presence.
 - b. Negative COVID-19 test of no more than 3 days prior to community visit shared with community Executive Director.
 - c. If you will regularly visit communities, regular testing at weekly or bi-weekly intervals is requested.
 - d. The Resource must submit their COVID-19 vaccination status to the Executive Director.
 - e. Resources must comply with visitor screening including temperature check
- II. These additional safeguards apply for all communities and may change due to the fluid restrictions of state and county authorities:
- a. Resources should confirm their visit parameters meet local government guidelines prior to the visit.
 - b. Visits must be pre-arranged and approved in advance with the Managing Director and Executive Director of the community.
 - c. Social distancing is observed at all times.
 - d. Visits are allowed in public areas of the community. At this time, Resources are not permitted to visit resident apartments nor in areas where congregant activities are in progress. Tour paths will minimize using doors or touching other surfaces to prevent contact. Exceptions to this guideline can be made on a case by case basis if cleared by the Executive Director.
 - e. Resources will receive a medical grade mask daily that is to be worn at all times during the visit. Cloth masks or gators are not allowed.
 - f. Resources must check-in and out with the Executive Director or designee upon entry and exit of the community daily.

G. Definitions:

- ***Cleaning*** – Refers to the removal of dirt and impurities from surfaces. Cleaning does not kill germs.
- ***Disinfection*** – Refers to using chemicals to kill germs and viruses on surfaces.
- ***Visitor*** - refers to all non associates/ non essential health care providers, including hairstylists, educators, entertainers, volunteers, and must follow visitation policy as such.